



Senior Insurance Expert

BRUSSELS

External Description

Senior Insurance Expert

bpostgroup strives to create an inclusive environment with challenging projects and inspiring collaborations. With our employees at the heart of our organization, we don't believe in jobs, we believe in careers.

We are looking for an Insurance Expert for the bpost Group. This individual will report directly to the Insurance Manager. The Insurance team is composed of three members: the Insurance Claims Expert, the Insurance Manager, and the Tax and Insurance Director.

Your mission:

The Insurance Expert will be responsible for arranging and maintaining insurance protection for bpost's assets and liabilities at both national and international levels. This role encompasses both insurance policies management and claims handling with the insurance companies and brokers, as well as support to the business as part of the negotiation of the contractual liability obligations.

Key Responsibilities:

Insurance policy management

- **Policy Review and Compliance:** Review data to assess the performance and effectiveness of insurance policies. Ensure policies meet legal requirements and comply with national and international laws.
- **Procurement Collaboration:** Work closely with the procurement department on renewing partnerships with external vendors, ensuring compliance with public tendering requirements.
- **Vendor Relationships:** Establish and maintain relationships with vendors, including brokers and insurance companies. Evaluate their performance to ensure a balanced fee/insurance coverage ratio.

Business partnering

- **Business Partner Relations:** Build strong business partner relationships with operational entities, acting as a trusted advisor to develop "insurance solutions" that support commercial contracts, such as protection against product damage and timely delivery.
- **Develop and Manage Insurance Provisions:** Oversee the development, performance, governance, and administration of insurance provisions for the bpost Group to ensure efficient service delivery, maximizing efficiency, performance, and value in compliance with legislation.
- **Legislative Monitoring:** Monitor legislative changes at both national and international levels.
- **Prevention :** Follow-up of prevention measures and Business continuity plans in collaboration with the Risk department.

Claims Management

- Major claims handling: Handle major claim declarations, contacting involved parties, compiling files, organizing and conducting expert examinations, determining causes and liabilities, and providing accurate and fair loss estimates. The day-to-day claim handling of the Belgian activities is handled by the Insurance claims expert.

Your profile:

We do not only deliver letters and parcels, but also opportunities. This job is open to all with diverse backgrounds and talents, possessing the following skills:

- Proficiency in Dutch, French, and English (both oral and written).
- Master's degree in Law, with a Post-University degree in Insurance Management.
- A minimum of 5-7 years of professional experience in insurance management.
- Strong technical insurance background combined with well-developed stakeholder management skills. Stakeholders include internal operational departments at national and international levels, insurance brokers, and insurance companies.
- Excellent communicator who listens actively and can engage with a broad variety of stakeholders.
- Willingness to take responsibility and ownership of tasks and decisions.

Our offer:

Like a long-awaited parcel, we want to make you feel welcome and valued. Our offer includes:

- Competitive monthly salary
- Meal vouchers
- Hospitalization-, group- and disability insurances
- A phone subscription and company car
- 20 days of statutory leave and 7 additional extralegal days off
- An end-of-year and performance-based bonus and double holiday pay
- Many benefits from more than 100 bpost-partners

Why bpostgroup?

bpostgroup is Belgium's leading postal operator and a growing parcel & omni-commerce logistics partner globally. With a **focus on social and environmental sustainability**, we aim to be a trusted guide in a changing world. As our newest team member you will:

- Become part of the **bpostgroup family** with a unique atmosphere and culture.
- Enjoy a **dynamic work environment** with a hybrid model allowing for flexibility.
- Have access to **continuous learning and development** opportunities.
- Have a direct **impact on decision-making** in an international success story.
- Thrive in a **leadership culture** centered on visioning, sense making, innovation, and relating, empowering you to lead effectively in our forward-thinking organization.

[Find out more about bpostgroup](#)

No match?

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More info?

Feel free to reach out to Sybille Bataille