



Process Owner Asset Management

BRUSSELS

External Description

Senior Solution Manager Parcel Lockers

bpost strives to create an inclusive environment with exciting projects and inspiring collaborations. With our employees at the heart of our organization, we believe in careers, not just jobs. We are currently looking for a Senior Solution Manager Parcel Lockers to help connect people and the company.

Your mission

As part of the bpost strategy, bpost is investing in a significant growth in parcel lockers. Not only from the amount of Parcel Locker and Parcel Locker types machines but also in terms of services /products offered. As a Senior Solution Manager Parcel Lockers you will actively participate in key strategic business initiatives to create new services for our parcel lockers.

Tasks and Responsibilities:

- Many of the new services and products currently being developed at bpost will use our Parcel Lockers. As Solution Manager Parcel Lockers you will be part of the various project teams that are creating new services/products. You will attend (as SPOC from the Parcel Locker team) meetings with various levels of stakeholders and provide a clear framework regarding the capabilities of our Parcel Lockers. You ensure that the main objectives, cost estimate and timing of the requested changes are well-defined and realistic. Together with development product owners you will discuss the priority and ensure a delivery of the request changes within time, quality and budget.
- You will manage multiple projects simultaneously
- You have a deep understanding of the capabilities and limitations of our parcel lockers, both from a process and technical perspective
- You actively manage (within an agreed framework) the priorities and timelines and budget of the agreed solution for new Parcel Locker services / products

Your profile

- Master degree or equivalent experience
- At least 5 years of relevant work experience

- Excellent command of the English language
- Experienced manager with strong analytical and communication skills
- Entrepreneurial mindset
- Decisive with a strong drive for innovation
- Ability to quickly translate new conceptual business ideas into larger ICT features
- Experience working with agile teams
- Flexible and dynamic
- Capable of maintaining a helicopter view
- Strong problem-solving mindset with a balance between realism and out-of-the box thinking
- Teamplayer with excellent collaboration skills
- Will act as a SPOC (Single Point of Contact) for several key strategic projects
- Able to work effectively in a matrix organization
- Possesses the maturity to set priorities (not everything is equally important)
- Strong process and project management skills

Our offer

Like a long-awaited parcel, we want to make you feel welcome and valued. Our offer includes:

- Competitive monthly salary
- Company car + cafeteria plan or federal mobility
- Meal vouchers
- Hospitalization-, group- and disability insurances
- A phone subscription
- 20 days of statutory leave and 7 additional extralegal days off
- An end-of-year and performance-based bonus and double holiday pay
- Many benefits from more than 100 bpost-partners

About bpost

bpostgroup is Belgium's leading postal operator and a growing parcel & omni-commerce logistics partner globally. With a **focus on social and environmental sustainability**, we aim to be a trusted guide in a changing world. As our newest team member you will:

- Become part of the **bpostgroup family** with a unique atmosphere and culture.
- Enjoy a **dynamic work environment** with a hybrid model allowing for flexibility.

- Have access to **continuous learning and development** opportunities.
- Have a direct **impact on decision-making** in an international success story.
- Thrive in a **leadership culture** centered on visioning, sense making, innovation, and relating, empowering you to lead effectively in our forward-thinking organization.