



## Product Manager - Parcel lockers

BRUSSELS

### External Description

#### Product manager - parcel lockers

bpostgroup strives to create an inclusive environment with challenging projects and inspiring collaborations. With our employees at the heart of our organization, we don't believe in jobs, we believe in careers. We're now looking for a senior learning design expert who will make us move.

#### Your mission:

The Out of Home (OOH) team within bpost is responsible for all manned and unmanned collection points within bpost, excluding post offices. This includes parcel points, postal outlets and parcel lockers. Currently bpost has around 1,300 parcel lockers. By the end of 2025 we want to nearly double that amount. Parcel lockers are an important strategic growth pillar within bpost.

Several new projects and products will be launched on our automatic parcel lockers in the coming months and years. To support this growth, a **'locker capability tribe'** has been launched within bpost. This tribe will collect, analyse, prioritise and bring all changes in services and capabilities to production.

Several new projects and products will be launched on our parcel vending machines in the coming months and years. To support this growth, a 'locker capability tribe' has been launched within bpost. This tribe will collect, analyse, prioritise and bring all changes in services and capabilities to production.

#### Responsibilities:

As a product owner, you will lead a squad (team) within the locker capability tribe. You ensure that the team can work autonomously and efficiently and that product changes are successfully brought into production. You proactively discuss potential issues with your fellow manager and act as an inspiration for the team.

- Define and manage the product roadmap and backlog based on strategic business goals Lead an agile team within the locker capability tribe
- Promote autonomy and efficiency within the team
- Proactively discuss issues with colleagues
- Set priorities in collaboration with the team
- Understand and manage both business processes and ICT technical components
- Stakeholder management and maintaining relationships with internal and external stakeholders

#### Your profile:

We do not only deliver letters and parcels, but also opportunities. This job is open to all with diverse backgrounds and talents, possessing the following skills:

University degree or equivalent through experience

- At least 5 years of relevant working experience
- Excellent command of the English language, good knowledge of Dutch and/or French is a bonus

- Experience in managing agile teams
- Highly communicative and able to elaborate and translate business and ICT ideas
- Able to maintain a helicopter view and set priorities
- Analytical mind-set
- Proactive attitude and problem-solving capabilities
- Taking care of decision-making at management level
- Experience with working agile methodology
- Experience with change management and implementation of new processes within a complex organisation
- Experience with product capability model is a plus

#### **Our offer:**

Like a long-awaited parcel, we want to make you feel welcome and valued. Our offer includes:

- Competitive monthly salary
- Meal vouchers
- Hospitalization-, group- and disability insurances
- 20 days of statutory leave and 7 additional extra-legal days off
- An end-of-year and performance-based bonus and double holiday pay
- Many benefits from more than 100 bpost-partners

#### **Why bpostgroup?**

bpostgroup is Belgium's leading postal operator and a growing parcel & omni-commerce logistics partner globally. With a **focus on social and environmental sustainability**, we aim to be a trusted guide in a changing world. As our newest team member you will:

- Become part of the **bpostgroup family** with a unique atmosphere and culture.
- Enjoy a **dynamic work environment** with a hybrid model allowing for flexibility.
- Have access to **continuous learning and development** opportunities.
- Have a direct **impact on decision-making** in an international success story.
- Thrive in a **leadership culture** centered on visioning, sense making, innovation, and relating, empowering you to lead effectively in our forward-thinking organization

#bpostgroup #LI-DNI

**Find out more** [about bpostgroup](#)

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**More info?**

Feel free to reach out to Lore Marynissen