



Program Manager "Out-of-Home Delivery"

BRUSSELS

External Description

Senior Program Manager Out-of-Home Delivery

bpostgroup strives to create an inclusive environment with challenging projects and inspiring collaborations. With our employees at the heart of our organization, we don't believe in jobs, we believe in careers. We're now looking for a Senior Program Manager Out-of-Home Delivery who will make us move.

Your mission:

bpost is always on the move. We create an environment for our people with challenging projects, inspiring collaborations and the latest technologies, with interesting job opportunities and training programs for every employee.

bpost aims to become a sustainable international e-commerce service provider. In order to reach that goal, we have set up an ambitious companywide transformation. The Senior Program Manager Out-of-Home Delivery that we are recruiting, will play an essential role in managing and supporting the projects to make that change happen within our Out-of-Home delivery department.

Is this mission for you?

The Senior Program Manager Out-of-Home Delivery is part of our Out-of-Home department and reports directly to the department head for out-of-home delivery. This department is responsible for all out-of-home delivery channels such as parcel points, postal points and parcel lockers and is rapidly growing in importance for bpost. As such, you will join a rapidly growing team, which is redefining the future of parcel delivery in Belgium. The Senior Program Manager will support the department head with the most strategic projects within the department (for instance: location and roll-out strategy, customer acquisition strategy, customer experience improvement,...)

Specific responsibilities of the role are:

- Launching cross-functional initiatives with key business stakeholders in the organization;*
- Performing detailed analyses and content work together with key business stakeholders to drive the transformation program;*
- Monitoring and reporting on progress of programs to the management;*
- Identifying roadblocks & issues and resolving them in an appropriate manner or escalating them to the management;*
- Interacting with internal high-profile stakeholders and ensuring smooth collaboration with stakeholders in the business (BU units, functional units).*

Your profile:

In your role of Senior Program Manager Out-of-Home Delivery, you are an experienced strategic and change expert who combines analytical skills with a pragmatic, polyvalent and agile approach. In addition, we would like to highlight the following qualities:

- You hold a master degree and 2 to 5 years of experience in a strategy consulting firm;*

- You are a leader that can create support for transformation and change in programs with companywide impact;
- You are a strong communicator, who can connect with both operational business teams and top management - both written and orally;
- Fluent in Dutch, French and English;
- You are pragmatical and show creativity;
- You do not think in terms of problems, but in terms of creative, flexible and sustainable solutions;
- You are able to work under pressure;
- Proactivity and priority management are your innate talents;
- You have strong relationship building skills to create a rapport with the initiative owners;
- You have a positive and open mindset. You like to work together with others and you are strong in building relationships.

Our offer:

Like a long-awaited parcel, we want to make you feel welcome and valued. Our offer includes:

- Competitive monthly salary
- Meal vouchers
- Hospitalization-, group- and disability insurances
- A phone subscription and company car
- 20 days of statutory leave and 7 additional extralegal days off
- An end-of-year and performance-based bonus and double holiday pay
- Many benefits from more than 100 bpost-partners

Why bpostgroup?

bpostgroup is Belgium's leading postal operator and a growing parcel & omni-commerce logistics partner globally. With a **focus on social and environmental sustainability**, we aim to be a trusted guide in a changing world. As our newest team member you will:

- Become part of the **bpostgroup family** with a unique atmosphere and culture.
- Enjoy a **dynamic work environment** with a hybrid model allowing for flexibility.
- Have access to **continuous learning and development** opportunities.
- Have a direct **impact on decision-making** in an international success story.
- Thrive in a **leadership culture** centered on visioning, sense making, innovation, and relating, empowering you to lead effectively in our forward-thinking organization.

Find out more [about bpostgroup](#)

No match?

[Explore other exciting job opportunities with us.](#)

More info?

Feel free to reach out to Isabelle Leparlier