Mercury Product Manager

International

External Description

About Us
Landmark Global is the international arm of bpost, Belgium's national postal service, delivering over 3.9 billion items annually. Headquartered in Southern California, we empower businesses to scale globally with end-to-end logistics solutions, cutting-edge technology, and trade consulting. From cross-border delivery to custom Ecommerce strategies, our mission is to help brands thrive in the global marketplace through innovation, flexibility, and superior customer service.

About the Role
We're looking for a strategic, customer-centric Product Manager to join our Ecommerce technology team. Reporting to the Director of Product Management, you'll shape and execute the product roadmap that drives innovation, efficiency, and growth in our Ecommerce services.
As a key driver of product development, you'll collaborate across departments — including Sales, Solutions Design, Development, and Marketing — to launch impactful features that serve clients around the world. This is a high-impact role that blends technical expertise, market insight, and customer empathy.

Key Responsibilities
 Define and manage the Ecommerce product roadmap aligned with business strategy
 Conduct market research, analyze trends, and gather customer feedback to prioritize features
 Lead product development from ideation to release using Agile methodologies
 Collaborate with cross-functional teams to turn business requirements into actionable plans
 Create detailed user stories, functional specs, and success metrics
 Partner with UI/UX to ensure intuitive, user-friendly product experiences
 Monitor KPIs and OKRs to drive performance and continuous improvement
 Stay current with emerging Ecommerce technologies and industry best practices
 Contribute to a culture of innovation and operational excellence

Qualifications
 Bachelor's degree in Computer Science, Engineering, Product Management, Logistics, or related field
 3–5 years of product management experience in Ecommerce or related technology domains
 Proven track record in managing digital product lifecycles end-to-end
 Deep understanding of Ecommerce platforms (e.g., Shopify, Magento, BigCommerce) and API-driven integrations
 Strong grasp of Agile tools and methodologies
 Excellent communication and leadership skills

Analytical mindset with a strong ability to translate data into strategic decisions
 Passion for global commerce, technology, and customer experience

What Sets You Apart
 Customer-First Mindset: Deep empathy for merchants and shoppers
 Technical & Business Acumen: Fluent in tech and strategic conversations
 Action-Oriented: You deliver fast, iterate quickly, and embrace MVP thinking
 Structured Thinker: You simplify complexity and prioritize based on impact
 Strong Collaborator: You align teams and lead through influence
 Data-Driven: You balance numbers with intuition
 Adaptable: You thrive in high-growth, fast-changing environments

Why Join Us?
At Landmark Global, we don't just move packages — we move businesses forward. You'll be part of a dynamic, global team that values innovation, accountability, and making a difference for customers worldwide.
We are proud to be an equal opportunity employer, committed to fostering an inclusive environment for all applicants and employees.

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