



Quality Manager Operations

FLEMISH BRABANT

External Description

□ Join a global leader in cross-border e-commerce logistics!

At Landmark Global, part of the bpost group, we're shaping the future of international logistics. We provide premium Mail & Parcel services across Europe, Asia, and beyond, helping businesses grow globally. With a dynamic, fast-paced environment, we offer exciting opportunities for growth, collaboration, and innovation.

Now, we're looking for a Quality Manager Operations to take our processes to the next level.

Your Mission

As Quality Manager Operations, you'll be the driving force behind operational excellence. Your role is to measure, analyze, and enhance quality and performance across our logistics network. By bridging the gap between on-the-ground operations and data insights, you'll ensure continuous improvement and seamless execution.

□ What You'll Do:

□ Analyze & Improve Operations

- Measure and optimize operational quality and performance.
- Identify opportunities for improvement and implement strategic solutions.
- Ensure alignment between performance data and real-world processes.

□ On-the-Ground Insights

- Conduct site visits (including occasional night shifts) to assess operations.
- Work closely with frontline teams to drive meaningful change.

□ Cross-Border Reporting

- Develop and implement standardized reporting across multiple locations (UK & France).
- Provide insights that boost efficiency and streamline international operations

□ Team Leadership & Collaboration

- Work with a small, dedicated team to lead quality initiatives.
- Partner with key stakeholders to create a culture of continuous improvement.

☐ Flexibility & Travel

- Travel occasionally to the UK and France to support operational enhancements.

Who You Are

- ☐ Analytical Thinker – You connect data insights with real-world operations.
- ☐ Process-Oriented – You see opportunities for improvement and act on them.
- ☐ Hands-On Leader – You're not afraid to step into the action and drive results.
- ☐ Cross-Border Experience – You understand international logistics and reporting.
- ☐ Flexible & Adaptable – Night shifts and travel? No problem!

What You Bring

- ☐ 5+ years of experience in process management (logistics/quality experience is a plus).
- ☐ Strong stakeholder management and communication skills.
- ☐ Fluent English + knowledge of Dutch & French (a must for cross-border collaboration).

Why Join Us?

- ☐ Be part of a global success story with operations across Europe, Asia, and the US.
- ☐ Work in a fast-moving, innovative logistics environment.
- ☐ Thrive in a collaborative company culture that values teamwork and growth.
- ☐ Enjoy a competitive salary, bonus opportunities, and great benefits.

Ready to make an impact in the world of global logistics? ☐ Apply today and be part of something big!

[#landmarkglobal](#) [#bpostgroup](#) [#qualitymanager](#) [#LI-AC1](#)