



Senior Business Analyst

BRUSSELS

External Description

Goal

bpost group is always on the move. We create an environment for our people with challenging projects, inspiring collaborations and the latest technologies, with interesting job opportunities and training programs for everyone.

In this context, we are looking for a driven and experienced Business Analyst with an interest in building management to join our team. As a Senior Business Analyst, you will have the opportunity to play a key role in improving the operational efficiency and performance of the departments within Service Operations. Are you ready to use your analytical skills and develop innovative solutions that impact the way we manage and maintain our buildings? Join our team and help us create better, smarter and more sustainable systems.

Your mission

- Identify and analyse stakeholder needs and requirements;
- Prepare business cases and propose improvements;
- Collect and document data on building performance, maintenance costs, energy consumption and other relevant parameters;
- Analyse data and trends to identify limitations and opportunities for improvement;
- Collaborate with stakeholders, including facility managers, technical staff and IT teams, to understand needs and requirements and develop solutions;
- Assist in the selection, implementation and testing of new software applications and systems;
- Monitor the performance of implemented solutions;
- Keeping abreast of new technologies, trends and best practice, and sharing this knowledge within the organisation.

Your profile

As a Senior Business Analyst, it goes without saying that you have a good understanding of analysis techniques and IT applications. However, we would like to highlight the following points

- You have a Master's degree or equivalent experience;
- At least 4 to 5 years' professional experience in the field of information technology;
- Experience in real estate or facilities management tools is an asset;
- You speak French or Dutch with a very good knowledge of the second national language and English;
- Knowledge of process management
- Good presentation skills
- Good knowledge of Office applications such as MS Excel, Sharepoint, PowerBI.

Why bpost?

Like many other companies, we offer, in addition to a monthly salary, a wide range of benefits, including meal vouchers, hospitalization insurance, group insurance, disability insurance, a bonus, 20 days' leave and 7 additional statutory leave days, an end-of-year bonus, double holiday pay and many benefits from more than 100 bpost partners.

This is where we really stand out:

- Decisions are taken here in Belgium. At the same time, you are part of an international story, thanks to our many activities in Europe, US and Asia. In your role you will have a direct impact.
- You will find yourself in a company in a state of flux with big ambitions and a strong transformation agenda. Admittedly, this creates some complexity, but above all a lot of challenges and innovative projects.
- The atmosphere, the collegiality and the friendly bpost culture is unique. And we will prove it.
- You can focus 100% on your job, with optimal support from all our internal services.

As an international service provider of parcel and e-commerce logistics, we create real connections between millions of people, businesses and communities. Our team of +34,000 employees is our greatest asset in this story. Thanks to them, we continue to play a key role in our rapidly changing society.